

Privacy Policy

Hodge Home & Haul Co.

Effective Date: July 30, 2026

Hodge Home & Haul Co. ("we," "us," "our," or "Hodge Home & Haul") respects your privacy and is committed to protecting the personal information you share with us. This Privacy Policy explains how we collect, use, and protect information when you visit hodgehomeandhaul.com (the "Site") or contact us for a quote or service.

By using the Site, you agree to the practices described in this policy.

1. Information We Collect

We collect information you provide directly to us, including when you:

- Fill out a contact or quote request form
- Call, text, or email us
- Book a service
- Sign up for updates or promotions (if offered)

This may include:

- Name
- Phone number
- Email address
- Service address
- Details about the job (e.g., type and volume of items, photos you send us, preferred dates)

We may also automatically collect limited technical information when you visit the Site, such as your IP address, browser type, device type, and pages visited, through tools like Google Analytics or similar services.

We do not collect payment card information through the Site. Payment for services is handled directly at the time of service.

2. How We Use Your Information

We use the information we collect to:

- Provide accurate quotes and schedule services
- Communicate with you about appointments, changes, or follow-ups
- Improve our Site and services
- Respond to inquiries and customer service requests

- Send occasional promotional messages or updates, if you've opted in
- Comply with legal obligations

We do not sell your personal information.

3. How We Share Information

We may share your information with:

- Service providers who help us operate our business (e.g., scheduling software, website hosting, email or SMS communication tools)
- Legal or regulatory authorities, if required by law or to protect our rights, property, or safety
- Successors, in the event of a business transfer, merger, or sale of assets

We do not share your information with third parties for their own marketing purposes.

4. SMS Communications

If you opt in to receive text messages from Hodge Home & Haul Co., you may receive SMS messages regarding estimates, appointment confirmations, scheduling, dumpster rental updates, billing notifications, and customer support. Message frequency varies. Message and data rates may apply. Reply STOP to opt out at any time or HELP for assistance. Consent to receive SMS messages is not a condition of purchase.

Mobile opt-in data and consent will not be shared with or sold to third parties for their marketing purposes.

5. Cookies and Tracking Technologies

The Site may use cookies or similar technologies to understand how visitors use the Site and to improve your browsing experience. You can adjust your browser settings to refuse cookies, though some parts of the Site may not function as intended if you do.

6. Data Security

We take reasonable steps to protect your information from unauthorized access, use, or disclosure. However, no method of transmission over the internet or electronic storage is completely secure, and we cannot guarantee absolute security.

7. Your Choices

You may:

- Opt out of promotional emails or texts at any time by following the unsubscribe/opt-out instructions included in those messages

- Contact us to request that we update, correct, or delete personal information you've provided to us, subject to any recordkeeping requirements we may have

8. Children's Privacy

The Site is not directed to children under 13, and we do not knowingly collect personal information from children under 13.

9. Third-Party Links

The Site may contain links to third-party websites (such as social media pages). We are not responsible for the privacy practices or content of those sites.

10. Changes to This Policy

We may update this Privacy Policy from time to time. Changes will be posted on this page with an updated effective date. Continued use of the Site after changes are posted constitutes acceptance of the updated policy.

11. Contact Us

If you have questions about this Privacy Policy or how we handle your information, please contact us:

Hodge Home & Haul Co.

Email: hodgehomeandhaul@gmail.com

Phone: 516-927-4533

Address: 167 McKinley Ave. Island Park, NY 11558

This Privacy Policy is provided for general informational purposes and is not a substitute for legal advice. We recommend having this document reviewed by an attorney familiar with New York data privacy law before publishing it on the live site.